



POLY SAVI 7300 OFFICE SERIES FAQs



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| What is the Savi 7300 Office Series? | The Savi 7300 Office Series is a new range of ultra-secure wireless DECT™ headsets for connection to a computer and/or desk phone. |
| Does the Savi 7300 Office Series replace any existing products? | No. The Savi 7300 Office Series is an addition to the Savi range of DECT™ wireless headsets, it does not replace any product. |
| How does the security differ from current Savi products? | The Savi 7300 Office Series headsets are designed to meet the highest level DECT™ Security Step C enhanced with Military level FIPS 140-2 listed features, such as 256-bit AES encryption. |
| Is the Savi 8200/ Savi 7200 Office Series still secure? | Yes. The Savi 8200 / Savi 7200 Office Series are DECT™ Security Certified. As with all standards they continue to evolve and improve – the Savi 7300 Office Series headsets are designed to meet the latest and highest level DECT™ Security Step C and is enhanced further with the latest AES 256-bit encryption. |
| How does the Savi 7300 Office Series achieve up to 2x better density compared to other DECT™ products? | The Savi 7300 Office Series makes more efficient use of the available spectrum by using the latest compression and modulation techniques as well as a new codec to provide up to 2x better density (compared to existing Poly and competitor devices) without impacting audio quality. |
| The Jabra Engage 65 claims 3x better density. Does the Savi 7300 Office Series offer better density compared to even this product? | Yes. The Jabra Engage 65 claims 3x better density when compared to the older Jabra Pro 9400 Series in wideband mode. The Poly Savi 8200 Series have always offered this level of density performance – the new Savi 7300 Office Series takes this a step further with 2x better density. |
| Can I mix the new Savi 7300 Office Series with Savi 8200 and/or Savi 7200 devices in the same environment? | Yes. The different Savi models can co-exist in the same environment however, to achieve the improved 2x better density, all Savi 7300 Office Series must be used in the environment. |
| Can a Savi 7300 Office Series headset be used with a Savi 8200 Office (or Savi 7200 Office) base? | The Savi 7300 Office Series headset can be used in conference mode only with a Savi 8200 base and vice versa. |

Can the Savi 7300 Office Series headset be used with a D200 USB dongle?

No. Its not possible to use a Savi 7300 headset with the D200 USB dongle. The Savi 7300 Office Series base can connect to a computer.

How does the Savi 7300 Office Series connect to a computer?

Included in the box is both USB-A and USB-C cables for connecting to a computer's USB-A or USB-C ports.

Is it possible to mix (conference) desk phone and softphone calls together via the Savi 7300 Office Series?

Yes. By pressing and holding both the desk phone and PC button on the base of the Savi 7300 it's possible to conference both a desk phone and softphone call together. This makes it ideal for training, call recording or to simply add a subject matter expert to the call.

Does the Savi 7300 Office Series provide support for training customer service representatives (CSRs)?

Yes. The Savi 7300 Office Series supports multi headset conferencing, up to four headsets can be conferenced on to a single base.

Can the Savi 7300 Office Series connect to a mobile / smartphone?

No. The Savi 7300 Office Series does not include Bluetooth® and is therefore unable to connect to a mobile/smartphone. For users wishing to connect to a smartphone as well as a desk phone and computer, then the Savi 8200 Office Series should be considered.

What does the Teams button do on the Teams version of the Savi 7300 Office Series?

The Teams button when pressed brings the Microsoft Teams desktop client to the front of the screen. If there is a message waiting or other notification the application will open to that screen – for a seamless Microsoft Teams experience.

Does the Savi 7300 Office Series include Active Noise Cancelling (ANC)?

No. For uses looking for ANC the Savi 8220 Office or Savi 8220 UC models should be considered.

How does the Acoustic Fence technology on the Savi 7300 Office Series compare to the Close Conversation Limiting on the Savi 8200 Series?

The Savi 7300 Office Series headset uses a flexible noise-canceling microphone boom with Acoustic Fence technology so conversations stay private. Acoustic Fence technology uses a second microphone on the ear cup to help identify and reduce background noise. The Savi 7300 Office Series meets the Microsoft Teams Open Office specification. The Savi 8200 Series uses a flexible noise-canceling microphone boom and a Poly developed algorithm to further reduce background noise. The Savi 8200 Series was developed before Microsoft Teams and does not meet the Microsoft Teams Open Office specification.

Can the headset be used as a wired headset by connecting a USB cable to the USB port on the headset?

No. The USB port on the headset is used to change the headset language via a computer. The port can also be used to charge the headset.
